

Legal Complaints Service  
Victoria Court  
8 Dormer Place  
Leamington Spa  
Warwickshire  
CV32 5AE

C/O 27 Whytehead Gardens  
Victoria Road  
Diss  
Norfolk  
IP22 4HB

July 27<sup>th</sup> 2009

Dear Sir /Madam,

Please accept this letter as complaint against Ms Tracey Watson Solicitor Jacobs and Reeves 329 Ashley Road Parkstone Poole Dorset BH14 OAP

My friend Mr Colton was arrested in May 2009. He was appointed the duty solicitor named above who have ignored most of his instructions during the period of his incarceration.

Mr Colton has one son and daughter in law in Australia a son in Norwich Norfolk and myself. I was in Canada at the time of his arrest and have returned to UK to assist him as he has remained on remand since his arrest.

Due to the severity of the charges against Mr Colton he requested on two occasions that I am aware of that his solicitor communicate with me for evidence etc needed for his forthcoming trial (copy letters attached). This they refused stating some legal aid reason. I contacted the Legal Aid Helpline and explained the situation. They advised I make a complaint that the behaviour of Ms Watson was unreasonable bearing in mind the severity of charges and situation of Mr Colton they also advised I contact the Legal Complaint Services.

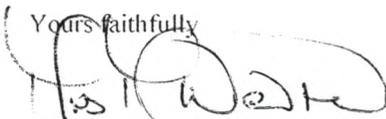
The legal Complaints Services advised I write to Nicholas Hyman at Jacobs and Reeves expressing my concern this I did and received a reply from a Mr Middleton letters attached.

I feel that they have acted very unreasonably and have wasted time in a very serious case. I did also give them a contact who is prepared to stand bail for Mr Colton and to date they have not acted upon this information.

Please also find enclosed Mr Coltons Complaint

I refer this matter to you for further investigation

Yours faithfully



Mrs M Werner